

# NEW SAFETY PROTOCOL - UPDATED 5/05/2020

As a healthcare organization, the health of our patients, doctors, and associates is our top priority as we reopen to service your needs. As a result, we wanted to take the time to remind you of the precautions we are taking to ensure our community's wellbeing.

## What We Ask of You:

- If you are exhibiting signs of COVID-19 or if you believe you have been in contact with someone who may have been exposed, we ask you to reschedule your exam.
- Please come to your appointment by yourself or limit who comes with you to one person so we can adhere to CDC social distancing guidelines.
- If you need someone to bring you to your appointment, we ask that they wait outside or in their vehicle.
- Upon your arrival, if we cannot observe social distancing due to other patients, we ask that you wait outside and we will call you when ready for your appointment.
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## Steps We are Taking to Ensure Your Safety:

### Limiting Exams Per Hour

Only 2 patients per doctor per hour will be allowed in order to perform a thorough cleaning after each exam.

### Limiting the Number of Patients

We will be actively limiting the number of patients and exams to adhere to CDC social distancing guidelines.

### Patient Intake Forms

In most cases, Patient Intake Forms paperwork will be sent to new patients before their appointment and should be complete prior to arrival.

### Temperature Check Upon Arrival

We will utilize a contactless thermometer to take temperatures of everyone who enters the location and will ask anyone with a fever to reschedule.

### Protective Equipment & Cleaning Supplies

Masks and gloves have been secured for our doctors and associates. Patients will be supplied with a pair of gloves for frame selection. Disinfectant wipes are available as well.

### Cleanings of Equipment and Surfaces

All equipment and surfaces will be cleaned and disinfected after each exam.

### Frame Selection Safety

Sanitized trays will be provided for patients to place frame selections. Our associates will disinfect all frames.

### Hand Hygiene

Our associates will wash their hands for 20 seconds after every patient interaction. Hand sanitizer will be available for patients.

### Social Distancing

We ask associates and patients to observe 6 feet social distancing whenever possible.

### Contact Lens Exams

We will not be offering new contact lens fittings at this time in order to minimize exposure risk and physical contact.

**We will continue to monitor CDC guidelines and make changes as appropriate to ensure the safety of the entire community.**